Country Name: ____________________________
State Name: ______________________________
P.C. Name: _____________________   A.C. Name: _________________________________
P.S. Name: ______________________  Respondent name______________________________
Address of the respondent (Give landmark): _________________________________________
___________________________________________________________________________
Date of interview (dd/mm/yyyy): ______________
Name of the Investigator : ________________________________________
Supervisior’s Signature: __________________________________________

INVESTIGATOR’S INTRODUCTION AND STATEMENT OF INFORMED CONSENT

Good morning/afternoon/evening. I am ___ from [name of institution]. We are conducting a public opinion survey in your area today. We are doing research on the views of citizens in [country] about how the country is governed and how the economy is managed. Every person over the age of 18 in our country has an equal chance of being included in this study. Your household has been chosen by chance. We would like you to answer questions about your personal views. The interview will take about 60 minutes. We will not record your name or any identifying information about you on the questionnaire. So no one will know who gave which answers to our questions. There is no risk to you in participating in the survey. There is also no benefit to you in participating in the survey. But if you answer our questions, you will help us understand how the public feels about issues facing the country today. Your participation in the survey is voluntary. If there are any questions you don’t want to answer you don’t have to answer them. And you can stop participating in the survey at any time. If you have any questions about the survey in the future, here is a card with the phone number of a person whom you can call at our organization’s headquarters. He/she can answer any questions that you might have. Your assistance will be very much appreciated. Are you willing to start answering our questions?

F1. May I begin the interview now?
   1. Respondent agrees to be interviewed  2. Respondent does not agree to be interviewed

INTERVIEW BEGINS

Z1. What is your age? (In completed years) ___________ (Recode 95 for age 95 years and above)
Q1. As for your own family, how do you rate the economic situation of your family today? Is it good, so-so, bad.  (In case of good or bad probe further whether Very good or good and if bad then probe further whether Very Bad or bad)
Q2. How would you compare the current economic condition of your family with what it was a few years ago? Is it better now, About the same or worse now. (In case of better or worse probe further whether Much or little)
   1. Much better now  2. A little better now  3. About the Same
Q3. What do you think the economic situation of your family will be a few years from now? Will it be better, About the same or worse. *(Incase of Better or Worse; probe further whether Much or Little)*


Q4. In talking to people about elections, we often find that some people were able to vote while some others were not able to vote. Talking of the *(Year)* parliamentary/ presidential elections *(as the case may be)*, were you able to vote or not able to vote?


Q4a. *(If able to vote)* Which party(or candidate for president if it was presidential race) did you vote for? *[country-specific response grid] (Supply dummy ballot paper and ballot box)*

98. Don’t remember/refused  99. NA *(Not able to vote)*

Q5. Which is the biggest problem of your hamlet/ village/ city (kasba gauv shehar)? *(Record exact problem and use Code Book for coding)*

998. D.K./Can’t say  999. N.R.

Q6. In your opinion, what are the most important problems facing this country that government should address? *(Record Answer Verbatim and Consult Codebook for Coding)*

a. What is the First most important problem? *Response*

998. D.K./Can’t say  999. No Response

b. What is the Second most important problem? *Response*

998. D.K./Can’t say  999. No Response

c. What is the Third most important problem? *Response*

998. D.K./Can’t say  999. No Response

Q7. *(If answered for Q6) How likely is it that within the next five years the government will solve the most important problem you identified for the country? *[Read out options]*


Q8. Based on your experience, how easy or difficult is it to obtain the following services? Or have you never tried to get these services from government? *(Do NOT read: Can’t say/D.K. & No Response)*

<table>
<thead>
<tr>
<th>Service</th>
<th>Very easy</th>
<th>Easy</th>
<th>Difficult</th>
<th>Very difficult</th>
<th>Never tried</th>
<th>Can’t say</th>
<th>D.K.</th>
<th>No Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. An identity document <em>(such as a voter card, ration card, passport)</em></td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>5</td>
<td>8</td>
<td>9</td>
<td></td>
</tr>
<tr>
<td>b. Admission in a Govt. primary school for a child</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>5</td>
<td>8</td>
<td>9</td>
<td></td>
</tr>
<tr>
<td>c. Medical treatment at a nearby government clinic/Hospital</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>5</td>
<td>8</td>
<td>9</td>
<td></td>
</tr>
<tr>
<td>d. Help from police when you need it</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>5</td>
<td>8</td>
<td>9</td>
<td></td>
</tr>
</tbody>
</table>

Q9. Do you think your vote has effect on how things are run in our country or do you think your vote makes no difference? 2. Has effect 1. Makes no difference 0. Could not understand 8. No Opinion

Q10. What is the distance of nearest local govt. hospital/govt. health centre from your home? *(Record in kilometers)*

00: Less than 1 kilometre 99. D K./Can’t say

Q11. Have you or your family visited a government hospital/govt. health centre in the past year? 1. Yes 2. No 8. Don’t remember / Cant say
Q11a. *(If Visited)* Was going to a government hospital/govt. health centre the only option for you or your family, or did you choose to go to a government hospital/govt. health centre?

1. Only Option  
2. By Choice  
8. Can’t say  
9. N.A.

Q11b. *(If Visited)* There are many reasons for which people often go to a government hospital instead of private hospitals. Please tell me about yourself, what was the main reason for you or your family to decide to go to a government hospital/govt. health centre instead of private hospitals? *(Do NOT read out answer categories)*

01. Doctors and staff available  
02. Quality of treatment was good  
03. Good facilities such as medicines, beds, equipment etc.  
04. Close geographically  
05. Affordable (economically cheaper)  
06. Previous experience with them was good  
07. Medical emergency  
08. Doctors are good and qualified  
09. Others *(Specify)*  
98. Can’t say/D.K.  
99. N.A.

Q11c. *(If Visited)* Was there any other reason for you or your family to decide to go to a government hospitals/govt. health centre instead of private hospitals? *(Do NOT read out answer categories)*

01. Doctors and staff available  
02. Quality of treatment was good  
03. Good facilities such as medicines, beds, equipment etc.  
04. Close geographically  
05. Affordable (economically cheaper)  
06. Previous experience with them was good  
07. Medical emergency  
08. Doctors are good and qualified  
09. Others *(Specify)*  
98. Can’t say/D.K.  
99. N.A.

Q11d. *(If Visited)* Remembering your last visit to the govt. hospital/govt. health centre, how much time did you have to wait in the queue before you could meet the doctor for check up?

Record number of hours  
98. Can’t remember/ D.K.  
99. N.A.

Q11e. *(If Visited)* Compared to the past do you think the condition of the Government hospital in your area that you go to has improved or deteriorated.

1. Improved  
2. Remained same  
3. Deteriorated  
4. Things have improved but the number of people accessing have gone up too  
5. Things have improved but it hasn’t benefitted me.  
8. Can’t say/ D.K.  
9. N.A.(Never been to a government hospital)

Q11f. *(If ‘Did not visit’)* There are many reasons for which people often do not go to a government hospital and prefer to go to private hospitals. Please tell me about yourself, what was the main reason for you or your family to not to go to a government hospital ? *(Do NOT read out answer categories)*

01. Doctors and staff not available/absent  
02. Quality of treatment not good  
03. Lack of facilities such as medicines, beds, equipment etc.  
04. Alternative medical care was closer  
05. Alternative medical care was cheaper/more affordable  
06. Staff not attentive or caring  
07. Previous experiences not good  
08. Doctors are not good/ qualified  
09. No medical need  
10. Everyone goes to private hospitals  
11. I can afford private hospitals  
12. Doctors and Patients belong to all castes; that is not acceptable to me/us  
13. Doctors and Patients belong to all religion; that is not acceptable to me/us  
97. Others *(Specify)*  
98. Can’t say/ D.K.  
99. NA

Q12. Now I will read out two statements. Which of the two would you agree with the most?

Statement 1: People would be ready to pay more if they get good medical treatment in govt. hospitals.
Statement 2: General public must get free medical treatment in government hospitals.

1. Agree with 1  
2. Agree with 2  
8. No Opinion
Q13. Suppose you or someone in your family had a serious ailment, would you go to a government hospital?  
1. Yes  2. No  3. Don’t know/Not sure

Q14. On the whole, how satisfied or dissatisfied are you with the way democracy works in [Country]. Are you satisfied or dissatisfied. (Probe further very satisfied/ fairly satisfied or not very satisfied/ not at all satisfied)

Q15. How satisfied or dissatisfied are you with the [name of president, ruling current government]? Are you satisfied or dissatisfied. (Probe further wheather very or somewhat)

Here is a scale: 1 means highly undemocratic and 10 means highly democratic. (Do NOT read: Do not understand the question code 97, Can’t say code 98 & No Response code 99)

Q16. Where would you place our country under the present government? (Show ladder to the respondent and explain)

<table>
<thead>
<tr>
<th>Highly undemocratic</th>
<th>Highly democratic</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>10</td>
</tr>
<tr>
<td>02</td>
<td>09</td>
</tr>
<tr>
<td>03</td>
<td>08</td>
</tr>
<tr>
<td>04</td>
<td>07</td>
</tr>
<tr>
<td>05</td>
<td>06</td>
</tr>
<tr>
<td>06</td>
<td></td>
</tr>
<tr>
<td>07</td>
<td></td>
</tr>
</tbody>
</table>

Q17. I will read out 6 issues. Keeping in mind your and your family’s situation which of these issues would you say is the most important for the government to address (pay attention) and which is the next important/ second most important for you that the government address.
   a. First Issue_______________  b. Second Issue_______________

Q18. Say a school or a hospital was to be built/started in your locality. Would you say that since the government knows what is best for the people it should take the decision by itself or should government consult (say whichever applicable) local panchayat/municipality /municipal corporation before implementing projects or you think that it is better if government asks opinions and involves ordinary citizen like yourself.
   1. Govt. should take decisions by itself in interest of citizens on behalf of citizens without consultations.  
   2. Government should consult local government representatives (panchayat, municipality, municipal corporation) before implementing projects.  
   3. Government should consider opinions of all ordinary citizens like myself.  

Q18a. (If consider opinions of all citizens) Participation in meetings/ consultations for projects require time and effort on behalf of the citizens. Considering this would you take active part and personally participate in meetings/ consultations related to such work in your area or would you rather refrain from participating?
   1. Yes, I would personally like to take part  2. No, I would personally not like to take part  

Q19. How many children in the age group of 6 and 15 years do you have in your house? (Record No.)
   a. Girls ____________  b. Boys ____________

   (if have children above 6 yrs) How many of them attend a government school?
   a. ____________  b. ____________

   99: Not applicable (If do not have children)
(if have children above 6 years) And how many children, attend a private school.

c. Girls ___________
d. Boys ___________ 99: Not applicable (If do not have children)

Q20. (If goes to government school) Did you choose to send your child/children to a government school despite the availability of private school or did you have no other option but to send your child/children to a government school.


Q21. (If goes to private school) Did you choose to send your child/children to a private school despite the availability of government school or did you have no other option but to send your child/children to a private school.


Q22. (If government School) People send their children to government school for various reason. What about you and your family. Why did you and your family choose to send the child/children in your house to a government school? (Do NOT read out answer categories)

01. Teaching is good 02. Teachers and Staff available 03. Geographically closer
04. Affordable (Economically Cheap) 05. Good Facilities (building, toilets, teaching equipment)
06. Previous Experience was good
07. No Other Option available (No other schools except government schools here)
08. Other schools are not good/ stable
09. Everyone sends their children to government schools in our area
10. Other schools are co education; That wasn’t acceptable to me / us.
11. Other schools are gender specific (Only boys/ Only Girls)
12. It is best to send girls to Government school
13. Other schools differentiate on basis of religion
14. Other schools differentiate on basis of caste
15. Others (Record answer)_________

98. Can’t say/D.K. 99. N.A.

Q23. (If government School) Was there any other reason for you and your family to send your children to government school? (Do NOT read out answer categories)

01. Teaching is good 02. Teachers and Staff available 03. Geographically closer
04. Affordable (Economically Cheap) 05. Good Facilities (building, toilets, teaching equipment)
06. Previous Experience was good
07. No Other Option available (No other schools except government schools here)
08. Other schools are not good/ stable
09. Everyone sends their children to government schools in our area
10. Other schools are co education; That wasn’t acceptable to me / us.
11. Other schools are gender specific (Only boys/ Only Girls)
12. It is best to send girls to Government school
13. Other schools differentiate on basis of religion
14. Other schools differentiate on basis of caste
15. Others (Record answer)_________

98. Can’t say/D.K. 99. N.A.

Q24. (If goes to government school) Considering the education and facilities provided in the government school which your children attend would you say they are better than what you expected or are they worse than what you had expected.

1. Better than expected 2. Same as expected 3. Worse than expected
Q25. **(If goes to private school)** People do not send their children to govt. schools for various reasons. What was the reason due to which you did not send your children to govt. school? **(Do NOT read out answer categories)**

01. Teaching is not good in government schools
02. Private school ensures better education.
03. Teachers and staff aren’t available/absent in government schools
04. Other schools were closer than government school
05. Private schools more affordable than government school
06. Lack of good facilities (toilets, teaching equipment etc) in government school
07. Previous experience with them (government school) was not good
08. Government school not available in this area
09. Government school is co education (male, female together); that is not acceptable to us
10. Government school is gender specific hence unable to send.
11. I can afford sending my child/children to private school
12. Others send their children to private school (peer pressure/adhering to established practice)
13. Government school isn’t English medium. Wanted an English medium education for the child
14. Government school has children from all religion; that is not acceptable to me/us
15. Government school differentiates on the basis of religion
16. Government school entertains all caste; that is not acceptable to me/us
17. Government school differentiates on the basis of caste
18. Others (specify)______________________________

Q26. **(If goes to private school)** Was there any other reason for you or your family for not sending your child/children to a government school? **(Do NOT read out answer categories)**

01. Teaching is not good in government schools
02. Private school ensures better education.
03. Teachers and staff aren’t available/absent in government schools
04. Other schools were closer than government school
05. Private schools more affordable than government school
06. Lack of good facilities (toilets, teaching equipment etc) in government school
07. Previous experience with them (government school) was not good
08. Government school not available in this area
09. Government school is co education (male, female together); that is not acceptable to us
10. Government school is gender specific hence unable to send.
11. I can afford sending my child/children to private school
12. Others send their children to private school (peer pressure/adhering to established practice)
13. Government school isn’t English medium. Wanted an English medium education for the child
14. Government school has children from all religion; that is not acceptable to me/us
15. Government school differentiates on the basis of religion
16. Government school entertains all caste; that is not acceptable to me/us
17. Government school differentiates on the basis of caste
18. Others (specify)______________________________

Q27. What is the distance of nearest local govt. school from your home? **(Record in kilometers)**

__________ 00: Less than 1 kilometre
99. D K./Can’t say

Q28. Which one of the following two statements would you agree with the most?

Statement 1: I am willing to pay more if i get better education in government schools.
Statement 2: General public must get free education in government schools, I am not willing to pay/pay more

1. Agree with 1 2. Agree with 2 8. No Opinion

Q29. Which of the following statements comes closest to your own opinion?

1. Democracy is always preferable to any other kind of government
2. Under some circumstances, an authoritarian government can be preferable to a democratic one
3. For people like me, it does not matter whether we have a democratic or a nondemocratic regime

7. **[Do not read]** Do not understand the question 8. D K./Can’t say 9. No Response

Centre for the Study of Developing Societies (CSDS), 29 Rajpur Road, Delhi - 110054 Ph: (011) 23942199
Q30. There are many ways to govern a country. Would you disapprove or approve of the following alternatives? (Probe further whether Strongly or Somewhat) (Do Not read: Can’t say/D.K. & No Response)

<table>
<thead>
<tr>
<th>Alternative</th>
<th>Strongly approve</th>
<th>Somewhat approve</th>
<th>Somewhat disapprove</th>
<th>Strongly disapprove</th>
<th>Can’t say</th>
<th>No Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. We should get rid of parliament and elections and have a strong leader decide things.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>b. The army (military) should come in, to govern the country.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>c. We should get rid of elections and parliaments and have experts make decisions on behalf of the people.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
<td>9</td>
</tr>
</tbody>
</table>

Q31a. All major decisions about the country should be taken by religious leaders rather than politicians. 1 2 3 4 8 9

Q31b. The country should be governed by those chosen by the people in a fair election. 1 2 3 4 8 9

Q32. In the past three (3) years, have you once, or more than once, never done the following because of personal, family, or neighbourhood problems, or problems with government officials and policies? (Do not read: Can’t say/D.K. & No Response)

<table>
<thead>
<tr>
<th>Action</th>
<th>Once</th>
<th>More than once</th>
<th>Never done</th>
<th>Can’t say</th>
<th>No Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Contact government official.</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>b. Contacted elected officials or legislative representatives at any level.</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>c. Contact officials of political parties or other political organizations.</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>d. Contact representative of (Name the most regionable in your area) NGO.</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>e. Contact traditional / community leaders.</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>f. Contact other influential person.</td>
<td>1</td>
<td>2</td>
<td>0</td>
<td>8</td>
<td>9</td>
</tr>
</tbody>
</table>

Q33. Meaning of democracy is understood differently by different people. According to you what is democracy? (Record up to two responses exactly; Consult Codebook for Coding).


b. ____________________________________________________________________________ 98. Can’t say/D.K. 99. No Response

Q34. Many factors influence effective and speedy delivery of service at government offices. Listed below are some of those factors. Please tell me for each of them whether they are Effective or Ineffective for getting things done. (Probe further whether fully or somewhat)

<table>
<thead>
<tr>
<th>Factor</th>
<th>Very effective</th>
<th>Somewhat effective</th>
<th>Not that effective</th>
<th>Not at all effective</th>
<th>Can’t say</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. By giving extra money</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>b. By Using intervention of people of influence</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>c. By Approaching local politicians</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>d. By Approaching dalal/ middle man/agent</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>e. By following established rules and procedure</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
</tbody>
</table>
Q35. In your experience of dealing with govt officials which one of these methods is the most effective in getting work done in government offices. (Read options 1 – 5)

1. By giving extra money
2. Using intervention of people of influence
3. By Approaching local politicians
4. By Approaching dalal/ middle man/agent
5. If following established rules and procedure

Q36. I have some more statements. For each statement, would you say you Agree or disagree? (Probe further whether Strongly or Somewhat)(Do NOT read: Can't say/D.K. & No Response)

- Sometimes politics and govt. seems so complicated that a person like me can't really understand what is going on. 1 2 3 4 8 9
- You can generally trust the people who run our government to do what is right. 1 2 3 4 8 9

Q37. In this country many people have to go hungry, without two square meals a day. According to you who (Kisse zimeddar thehraengey) is responsible for this situation?

1. Their employer
2. They, themselves
3. Fate
4. God
5. Nature
6. Government
7. Others
8. D.K./Can’t say

Q38. In the last 2-3 years have you or your family ever been in a situation where you needed to contact the police, the police contacted you, or you needed TO GO TO the police station for some routine paper work?

1. Yes
2. No
3. Don’t remember

Q38a. (If Yes) Did you ro any member of your family interact with police? 1. Yes 2. No 9. NA

Q38b. (If ‘Yes’ to Q38 and ‘No’ in Q38a) There are different reasons why people avoid interacting with the police, even when they have been in situations where they could have interacted with the police. Please tell me about yourself, what was the main reason for you or your family for not interacting with the police? (Do NOT read out answer categories)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Agree</th>
<th>Somewhat Agree</th>
<th>Strongly Disagree</th>
<th>Somewhat Disagree</th>
<th>Can’t say</th>
<th>D.K.</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>01. Problem could be resolved by community elders</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>02. Lawyers/ friends. Associates suggested not to go to police</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>03. Didn’t go to police, because it complicates the matter</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>04. Previous experience with police was bad</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>05. Police is not fair to everyone</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>06. Police extracts money</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>07. It is not good for the family name and prestige to be involved with the police ; “Izzat jaati hai”</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>08. There is No Point in going to the police</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Q38c. (If ‘No’ to Q38) Even when needed people do not approach police or go to police stations.. There could be many reasons for the same. What do you think is the main reason for people not approaching the police? (Do NOT read out answer categories)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Agree</th>
<th>Somewhat Agree</th>
<th>Strongly Disagree</th>
<th>Somewhat Disagree</th>
<th>Can’t say</th>
<th>D.K.</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>01. Problem could be resolved by community elders</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>02. Lawyers/ friends. Associates suggested not to go to police</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>03. Didn’t go to police, because it complicates the matter</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>04. Previous experience with police was bad</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>05. Police is not fair to everyone</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>06. Police extracts money</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>07. It is not good for the family name and prestige to be involved with the police ; “Izzat jaati hai”</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>08. There is No Point in going to the police</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

98. D.K./Can’t say
99. N.A.
Q39. Now I will read out a few situations of people of different social background going to the police. Do you think the police will differentiate the way they deal with people, due to the difference in their social background?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Rich person and a Poor person</td>
<td>1</td>
<td>2</td>
<td>8</td>
</tr>
<tr>
<td>b. An Upper caste and a Dalit/SC</td>
<td>1</td>
<td>2</td>
<td>8</td>
</tr>
<tr>
<td>c. Someone for a majority religion and someone from a minority religion.</td>
<td>1</td>
<td>2</td>
<td>8</td>
</tr>
<tr>
<td>d. Man and a Woman</td>
<td>1</td>
<td>2</td>
<td>8</td>
</tr>
</tbody>
</table>

Q40. In the past five years have you or your family been in any situation that could have involved the court system or where you could have gone to the court to resolve a matter/dispute?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>Don’t remember</th>
</tr>
</thead>
<tbody>
<tr>
<td>If yes</td>
<td>1</td>
<td>2</td>
<td>8</td>
</tr>
</tbody>
</table>

Q40a. (If yes) Did you or any member of your family go to court to resolve the matter?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Yes</td>
<td>2. No</td>
<td>9. NA</td>
<td></td>
</tr>
</tbody>
</table>

Q40b. (If ‘Yes to Q40 and ‘No’ in Q40a) There are many reasons for which people often do not go to courts. Please tell me about yourself, what was the main reason for you or your family to decide not to go to a court?

(Do NOT read out answer categories)

01. Problem resolved using community elders
02. Problem resolved without courts using lawyers
03. Court process too lengthy
04. Court process too expensive
05. Previous experience with courts not good
06. Courts are not fair to everyone
07. It is not good for the family name and prestige to be involved in the courts (Izzat Jaati Hai)
08. Others Specify

98. Can’t say/D.K.
99. N.A

Q41. (If no to Q40) Even when needed, in this country people prefer not going to court for various reasons. What do you think? Why do people prefer not going to court? (Do NOT read out answer categories) {Record Answer}

<table>
<thead>
<tr>
<th></th>
<th>Problem resolved using community elders</th>
<th>Problem resolved without courts using lawyers</th>
</tr>
</thead>
<tbody>
<tr>
<td>01. Yes</td>
<td>02. No</td>
<td></td>
</tr>
<tr>
<td>03. Court process too lengthy</td>
<td>04. Court process too expensive</td>
<td></td>
</tr>
<tr>
<td>05. Previous experience with courts not good</td>
<td>06. Courts are not fair to everyone</td>
<td></td>
</tr>
<tr>
<td>07. It is not good for the family name and prestige to be involved in the courts (Izzat Jaati Hai)</td>
<td>08. Others Specify</td>
<td></td>
</tr>
<tr>
<td>98. Can’t say/D.K.</td>
<td>99. N.A</td>
<td></td>
</tr>
</tbody>
</table>

Q42. Whether you went to a court or not, would you go to/approach court if you had to resolve some issue?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>Don’t know/Not sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Yes</td>
<td>2. No</td>
<td>8. Don’t know/Not sure</td>
<td></td>
</tr>
</tbody>
</table>

Q43. In this country many people are unable to secure two square meals a day. During the past year have you or any member of your family had to go without any meals in a single day?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>Don’t remember</th>
<th>No Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Yes</td>
<td>2. No</td>
<td>8 Don’t remember</td>
<td>9. No Answer</td>
<td></td>
</tr>
</tbody>
</table>
Q44. In your opinion, which country has the most influence in Asia - China, Japan, India or United States?  
1. China  
2. Japan  
3. India  
4. United States  
5. Other (specify) 
6. [Do not read] Do not understand the question 
7. [Do not read] Can’t choose 
8. [Do not read] Decline to answer 

Q45. Does (Answer in Q44) Do more good or harm to the region? (Probe further whether 'much more' or 'somewhat' good or harm)  
1. Much more good than harm 
2. Somewhat more good than harm 
3. Somewhat more harm than good 
4. Much more harm than good 
5. [Do not read] Do not understand the question 
6. [Do not read] Can’t choose 
7. [Do not read] Decline to answer 

Q45a. (If answer in Q44 is not China) Does China do more good or harm to the region? (Probe further whether 'much more' or 'somewhat' Good or Harm)  
1. Much more good than harm 
2. Somewhat more good than harm 
3. Somewhat more harm than good 
4. Much more harm than good 
5. [Do not read] Do not understand the question 
6. [Do not read] Can’t choose 
7. [Do not read] Decline to answer 

Q46. In your opinion, in ten years, which country will have the most influence in Asia - China, Japan, India or United States?  
1. China 
2. Japan 
3. India 
4. United States 
5. Other (specify) 
6. [Do not read] Do not understand the question 
7. [Do not read] Can’t choose 
8. [Do not read] Decline to answer 

Q47. Which country should be a model for our own country's future development - United States, China, Japan or Singapore?  
1. United States 
2. China 
3. Japan 
4. Singapore 
5. Other (specify) 
6. [Do not read] Do not understand the question 
7. [Do not read] Can’t choose 
8. [Do not read] Decline to answer 

Q48. In your opinion, how much influence does China have on our country - A great deal, Some, Not much or Not at all?  
1. A great deal of influence 
2. Some influence 
3. Not much influence 
4. No influence at all 
5. [Do not read] Do not understand the question 
6. [Do not read] Can’t choose 
7. [Do not read] Decline to answer 

Q49. Generally speaking, the influence China has on our country is Very Positive, Positive, Somewhat Positive, Somewhat Negative, Negative or Very Negative?  
1. Very positive 
2. Positive 
3. Somewhat Positive 
4. Somewhat negative 
5. Negative 
6. Very Negative 
7. [Do not read] Do not understand the question 
8. [Do not read] Can’t choose 
9. [Do not read] Decline to answer 

Q50. These days there is general talk about corruption. In your opinion how corrupt are the following - very corrupt, somewhat corrupt or not at all corrupt?  

<table>
<thead>
<tr>
<th></th>
<th>Very</th>
<th>Somewhat</th>
<th>Not at all</th>
<th>DK/CS</th>
<th>No response</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Businessmen &amp; industrialists</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>b. Government employees</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>c. Media/Journalists</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>d. NGOs</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>e. Judiciary</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>f. Police Station/Thana/Chowki</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>g. Hospitals</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>h. Ration shops</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>i. State Government</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>j. Panchayat/Municipality</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>k. Central Government</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>l. Elected Representatives</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
<td>9</td>
</tr>
</tbody>
</table>
Q51. I will read out two statements. Please tell me whether you agree with statement 1 or statement 2?

a. (1) A strong and independent Lokpal will substantially reduce corruption in our country

b. (1) All government employees, big or small, should be brought under Lokpal because corruption is prevalent at all levels of the government

1. Agree with one (1) 2. Agree with two (2) 8. DK 9. No response

Q52. There are debates about reservation in education and employement. Please tell me, do you support or oppose the following reservation demands? (Probe further whether strongly or somewhat support or oppose)

<table>
<thead>
<tr>
<th>a.</th>
<th>Strongly Support</th>
<th>Somewhat Support</th>
<th>Somewhat Oppose</th>
<th>Strongly Oppose</th>
<th>Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reservation of seats in private schools for children belonging to economically weaker families</td>
<td>1 2 3 4 8 9</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>b.</td>
<td>Reservation for SC/ST employees in promotions in government jobs</td>
<td>1 2 3 4 8 9</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>c.</td>
<td>Reservation for SC/ST in private sector jobs</td>
<td>1 2 3 4 8 9</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>d.</td>
<td>Reservation for backward sections of religious minorities in Govt. jobs</td>
<td>1 2 3 4 8 9</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Q53. Now I am going to read out a few situations. Please tell me for each one of them, whether in your opinion they are acceptable or unacceptable?

<table>
<thead>
<tr>
<th>Acceptable</th>
<th>Unacceptable</th>
<th>DK</th>
<th>No response</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. A caste panchayat does not allow a boy and a girl from different communities to get married</td>
<td>1 2 8 9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>b. A political party nominates the son/daughter/spouse of a deceased MLA to contest in their place</td>
<td>1 2 8 9</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Q54. Over the last few years there have been many protests and demonstrations in our country. Some people say such actions are a proper way of making those in authority pay attention to the grievances and demands of the people, others say that these actions are not a proper way. How about you - would you say these actions are a proper way of drawing attention to peoples grievances and demands or not a proper way?

**BACKGROUND DATA**

<table>
<thead>
<tr>
<th>Z2.</th>
<th>In an ordinary week, how regularly do you read the newspaper - daily/almost everyday, 3-4 times a week, at least once a week or never?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Daily/almost everyday  2. At least 3-4 times in a week  3. At least once a week  4. Never</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Z3.</th>
<th>In an ordinary week, how regularly do you listen to news on radio - daily/almost everyday, 3-4 times a week, at least once a week or never?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Daily/almost everyday  2. At least 3-4 times in a week  3. At least once a week  4. Never</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Z4.</th>
<th>And what about watching news on TV. In an ordinary week how regularly do you watch news on TV - daily/almost everyday, 3-4 times a week, at least once a week or never?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Daily/almost everyday  2. At least 3-4 times in a week  3. At least once a week  4. Never</td>
</tr>
</tbody>
</table>

| Z5. | Gender: 1. Male  2. Female |


<table>
<thead>
<tr>
<th>Z7.</th>
<th>(Consult Codebook)(Class 1 to Graduation coded as 1 - 15 for Post Graduate and Professional degrees of MBBS and Engineers code 16, 0 – No Education, 20: Can read and Write but no formal Education)</th>
</tr>
</thead>
</table>
|     | a. Last class/ degree passed by you  
|     | b. Last class/ degree passed by your Father  
|     | c. Last class/ degree passed by your Mother  
|     | d. Last Class/ degree passed by your Spouse (If unmarried code is 99) |

<table>
<thead>
<tr>
<th>Z8.</th>
<th>What is your main occupation? (Record exactly and consult code book &amp; if retired, try to ascertain his/her previous occupation)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Z8a. Are you main earner? 1. Yes  2. No</td>
</tr>
<tr>
<td></td>
<td>Z8b. (If no) What is the main occupation of the main earner of family? 99. NA (Record exactly and consult code book &amp; if retired, try to ascertain his/her previous occupation)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Z9a. (Do NOT read out answer categories) From where do you conduct your daily business from?</td>
</tr>
<tr>
<td></td>
<td>1. From Home  2. From an legal office space/ Shop distinct from home  3. From a friend’s associates office/ Shop space  4. From a temporary small structure – chai shop/ paan shop/ etc  5. From a cart/ thela / mobile structure  6. From space on the pavement  9. Not Applicable</td>
</tr>
</tbody>
</table>

| Z9b. | How many people do you employ exclusively for the purpose of your business? (Record in absolute numbers from 0 to 98 (If more than 98, code 98) 99. N.A. |

---

Centre for the Study of Developing Societies (CSDS), 29 Rajpur Road, Delhi - 110054 Ph: (011) 23942199
(If Service)

**Z9c.** What kind of organization do you work for? Is your organization an....

- 1. International or Indian MNC
- 2. Domestic-only company
- 3. Proprietor Firm
- 4. Government
- 5. Individual/household [not a firm]
- 6. Other [specify]
- 9. N. A.

**Z9d.** Are you a....

- 1. Permanent Employee
- 2. Contractual Employee
- 3. No contract, temp. employee
- 9. N. A.

(If Worker)

**Z9e.** Do you work for an organization/company or an individual?

- 1. Organisation/ Company
- 2. Individual
- 3. Other
- 9. N. A.

**Z9f.** (If worker) Is your arrangement

- 1. On monthly basis
- 2. Daily Basis
- 3. Piece meal basis
- 4. Other [specify]
- 9. N. A.

**Z9g.** (If farming/Kheti) Are you........

- 1. Owner only
- 2. Owner and cultivator
- 3. Tenant Cultivator
- 4. Owner and farm laborer (on other’s field)
- 5. Farm Labourer
- 6. Plantation Labourer
- 7. Owner cum tenant cultivator
- 8. Other........
- 9. N. A.

(Round of all decimal figures for land holding. ex 1.6 and above = 2, 1.5 and below = 1; Record in local units as reported by respondent and then covert into acres before coding)

**Z9h.** (If owner) How big is the land holding owned by your household _____________ (00: No Land)

**Z9i.** (If cultivator) How big is the land holding on which you cultivate _____________ (00: No Land)

**Z9j.** (If Owner) Total irrigated land of the household? (In local units to be recorded) _____________ (00: No Land)

**Z10.** What is your religion?

- 1. Hindu
- 2. Muslim
- 3. Christian
- 4. Sikh
- 5. Buddhist
- 6. Jain
- 7. Kirat
- 8. Animism
- 9. Others [Specify]

**Z11.** What is your Caste/Jati-biradari/Tribe name? ___________________________ (Probe further if R mentions ambiguous surname)

**Z11a.** What is your caste group? (Double check and consult SC/ST/OBC list for the state)

- 1. Scheduled Caste (SC)
- 2. Scheduled Tribe (ST)
- 3. Other Backward Classes (OBC)
- 4. Other

**Z12.** What is your mother tongue? (Record exactly and consult code book)

**Z13.** Locality:  

- 1. Village
- 2. Town (below 1 Lakh)
- 3. City (above 1 Lakh)
- 4. Big city (above 10 Lakhs)

**Z14.** Do you own the house you presently live in or do you rent it?

- 1. Own it
- 2. Rent it
- 3. Lease/ Partial Lease
- 4. Other
- 9. No Answer

**Z14a.** (If Town/City/Big City)(Assess)) Type of house where R lives (To be suitably adapted for each country)

- 1. House/Flat/Bungalow with 4 or more bedrooms
- 2. House/Flat with 3 or 4 bedrooms
- 3. House/Flat with 2 bedrooms (with kitchen and bathroom)
- 4. House/Flat with 2 Pucca rooms (with kitchen)
- 5. House/Flat with 2 Pucca rooms (without kitchen)
- 6. House with 1 Pucca room (with kitchen)
- 7. House with 1 Pucca room (without kitchen)
- 8. Mainly Kutcha house
- 0. Slum/Jhuggi Jhopri/fully Kutcha.
- 9. NA
Z14b. **(If Village)** *(Assess)* Type of house where R lives * *(To be suitably adapted for each country)*

1. Pucca (both wall and roof made of pucca material)
2. Pucca-Kutcha (Either wall or roof is made of pucca material and of other kutcha material)
3. Kutcha (Both wall and roof are made of kutcha material other than materials mentions category 4)
4. Hut (both wall and roof are made of grass, leaves, mud, un-burnt brick or bamboo)

Z15. Do you or your people living in your home own the following? Yes No

a. No. of Cars/jeeps/vans *(Record exact number)* ______

b. Bicycle 1 0

c. Tractor 1 0

d. Television 2: colour 1 Black and white 0

e. No. of Scooters/motorcycles/mopeds *(Record exact number)* ______

f. No of telephones Telephone/Mobile Telephone *(Record exact number)* ______

g. Electric fan/cooler 1 0

h. LPG 1 0

i. Radio Transistor 1 0

j. Pumping Set 1 0

k. Fridge/Refrigerator 1 0

l. Goats/Sheep *(Record exact number)* ______

m. Cows/Buffalo *(Record exact number)* ______

Z16. Total monthly household income (In absolute numbers) ____________

*(Record exact amount in Rupees. If more than 1,00,000, code 99,999. If respondent doesn’t answer or does not know then code 00000)*