INTERVIEWER’S INTRODUCTION:
I have come from Centre for the Study of Developing Societies (also give your University's reference), a social science research organization located in Delhi. We are studying the opinion of people on politics, and are interviewing thousands of people across the country. The findings of this interview will be used for television programmes and in writing articles in newspapers. The name of the respondents interviewed in this survey will be kept strictly confidential. The Survey is an independent study and is not linked with any political party or government agency. Kindly spare some time for this interview and answer my questions, as I need your active cooperation for making this study successful.

STATE OF THE NATION SURVEY
WAVE - VII (JANUARY - 2009)

FILL BEFORE STARTING INTERVIEW

F1. AC Name (Code AC NO.):
F2. PS Name (Code PS NO.):
F3. Date of Interview: Date / Month / Year
F4. Time of starting the Interview: Hrs: Mins (Use 24 Hr clock. Eg: 8:10 am will be 08 Hrs: 10 Mins and 8:10 pm will be 20 Hrs: 10 Mins.)
F5. Name of the Investigator (Code Roll No.):
F6. Address of the respondent: ________________________________
   (Give landmark if R’s house was difficult to locate)

FILL AFTER COMPLETING INTERVIEW

I1. Time of completing the Interview: Hrs: Mins (Code total time for completing interview in minutes. Eg: If started at 20:10 and finished at 21:20, total time taken is 70 minutes)
I2. Were there any other people immediately present who might be listening during the interview?
   1. No one 2. Spouse/Children 3. Other adult family members 4. Small crowd
I3. In how many questions did the respondent check with others for information to answer for questions?
   1. None 2. One or two 3. Three to five 4. Five to ten 5. More than 10
I4. While answering the questions on voting preference in the Lok Sabha election, did the respondent use the ballot paper secretly or did she/he answered openly?
   1. Secretly 2. Openly
I5. At some stage did you notice something that made you feel that the respondent was answering under some fear or pressure?
   2. Yes 1. No 3. Not sure
I6. In your opinion did the respondent feel free while marking the ballot for Q.3, or do you think that she/he was hesitant while marking the ballot, or you can't say?
   1. Felt free 2. Did not feel free 3. Can't say
I7. Investigator's signature (Sign in box):
I8. Name of the Supervisor:
I9. Checked by the Supervisor: 2 Yes 1. No
I10. Supervisor's signature (Sign in box):
Common Questions - All Sets

Q1. In the next few months Lok Sabha elections are to be held in the country. Have you heard about it?
   2. Yes  1. No

Q2. Will you vote in the coming election?
   2. Yes  1. No  8. Can't say

Q2a. (If Yes) Would you definitely vote in any condition or is also possible that you do not vote for some reason?

Q3. If Lok Sabha elections are held tomorrow which party or candidate will you vote for? Please mark your vote on this slip and put it in this box. If you don't find the symbol of the party or candidate you will vote for, please mark your vote in the blank space given below. *(Supply Yellow dummy ballot paper, record its number and explain the procedure)* ______________________________________ 99. NA

Q4. When we ask people how sure are they that on the day of the forthcoming Lok Sabha election they will vote for the same party for which they voted now, some say that they have made up their mind absolutely, while some say that they are inclined to vote for the party they just voted for, but they are not sure. Others say that they are completely open and can't say anything as of now. What about you?
   1. Made up mind absolutely  2. Am inclined, but they are not sure
   3. Completely open and can't say anything  8. Can't say/D.K.

Q5. When elections are held in the next few months, what would matter to you more in deciding who to vote for - the work done by the central government or the work done by the state government?

Q6. And when elections are held in the next few months, which issue would matter most to you in deciding who to vote for - the country's economy and inflation, national security and terrorism, unemployment, Indo-US deal, reservations or Hindutva?
   7. Others *(Specify)*  8. Can't say/DK

Q7. If you were to choose any one leader from different parties as Prime Minister of the country whom would you like to choose? ______________________________________ *(Use code book for coding)*

Q8. What is your assessment of the work done by Congress led UPA government at the Centre in last five years - would you say that you are satisfied or dissatisfied with it? *(Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).*
   1. Fully satisfied  2. Somewhat satisfied

Q9. If we compare the present Congress led UPA government at the center with the earlier BJP led NDA government at the center, which one of the two is better in your opinion?
   1. UPA government  2. NDA government  3. Both equally good
   4. Both equally bad  8. Can't Say/No opinion

Q10. Now I will ask you about the last Lok Sabha elections held in 2004? I mean the MP elections for electing the Central Government in Delhi. Were you able to cast your vote or not?

Q10a. (If 'Yes') Whom did you vote for in the 2004 Lok Sabha election? *(Record answer and consult the code book for coding)* ______________________________ 99. NA

Centre for the Study of Developing Societies (CSDS), 29 Rajpur Road, Delhi-110054. Ph: (011) 23912199
Q11. I will read out a few sentences that people often say about getting work done in government offices/ departments. Please tell me which one of these statements do you agree with? (Read out answer categories 1 to 3)

1. It is possible to get work done in a government office/department if the work is legitimate and one has all documents and information.
2. Legitimate work and proper documents and information is not enough, to get work done in a government office/department connections and bribe are important.
3. If one has proper connections and/or ability to pay bribes, documents and procedures do not matter, one can any way get their work done 8. No opinion/Can't say

Q12. Now I am going to ask you about a few groups/associations. Please tell me how often have you participated in their activities of... - regularly, sometimes, rarely or never?

<table>
<thead>
<tr>
<th>Group</th>
<th>Regularly</th>
<th>Sometimes</th>
<th>Rarely</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Any political party.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>b. Trade unions.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>c. Student organizations.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>d. Farmers’ associations.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>e. Co-operatives.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>f. Sports organizations/cultural organizations.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>g. Local <em>mohalla</em>, village committees or groups.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>h. Activities of caste panchayat/associations/sabha.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>i. Activities of religious organisation/sect/group.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
</tr>
</tbody>
</table>

Q13. Are you, any member of your family or anyone close to you or your family in an important position in a political party, who can help you when you need to get some work done?

2. Yes 1. No 8. Don’t know

Q14. And are you, any member of your family or anyone close to you or your family in an senior position in government services, who can help you when you need to get some work done?

2. Yes 1. No 8. Don’t know

Q15. Now I am going to ask you about few people. Please tell me have you ever tried to meet them? (If Yes) What was your experience like - would you say that the person was attentive but not helpful, was attentive and helpful, was neither attentive nor helpful, the person was rude and treated me badly, or you couldn’t meet the person you tried to meet?

<table>
<thead>
<tr>
<th>Person</th>
<th>Attentive but not helpful</th>
<th>Attentive &amp; helpful</th>
<th>Neither attentive nor helpful</th>
<th>Rude</th>
<th>Couldn't meet</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Your MLA</td>
<td>(If Yes) 5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td>b. Your MP</td>
<td>(If Yes) 5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td>c. Sarpanch/Councillor</td>
<td>(If Yes) 5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td>d. Tehsildar</td>
<td>(If Yes) 5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td>e. BDO/ Circle officer</td>
<td>(If Yes) 5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td>f. Collector/District Magistrate</td>
<td>(If Yes) 5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td>g. Superintendent of Police</td>
<td>(If Yes) 5</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>9</td>
</tr>
</tbody>
</table>

Q16. If you ever have difficulty in getting an important work done, like getting a ration card, whom will you first think approaching for help?

0. MLA 1. Councillor/sarpanch 2. Government official
6. Elder outside your family 7. Others (Specify) 8. Can't say
Q17. What is your assessment of the work done by ____________ (name of the ruling party/alliance in the state) government in __________ (name of the state) in last ____ (number of years since the government has been ruling) years - would you say that you are satisfied or dissatisfied with it?

(Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).

1. Fully satisfied  
2. Somewhat satisfied  
3. Somewhat dissatisfied  
4. Fully dissatisfied  
5. Can't Say/D.K.

Q18. Do you think that the present UPA government in the center should be given another chance?

1. No  
2. Yes  
3. Can't say

**Education Questions**

F1. Do you or anyone in your family have children over the age of 6?  
1. Yes  
2. No  
(Read out answer categories 0 to 7)

F1a. (If Yes) Of all the children over the age of 6 in your family, did any of the children go to school in past one year?  
1. Yes  
2. No  
(Read out answer categories 0 to 7)

F1b. (If Yes) Of all the children over the age of 6 in your family, did any of the children go to a government school in the past one year?  
1. Yes  
2. No  
(Read out answer categories 0 to 7)

F1c. (If Yes to F1b) Was sending your child/children to a government school the only option or did you choose to send your child/children to a government school?  
1. Only option  
2. Choice  
3. DK  
4. NA

F1d. (If Yes to F1b) Now I am going to read out a few reasons for which people often send their children to a government school. Please tell me about yourself, what was the main reason for you or your family decide to send your children/child to a government school?  
(Read out answer categories 0 to 7)

0. Teaching is good  
1. Teachers and staff available  
2. Close geographically  
3. Affordable  
4. Good facilities  
5. Previous experience with them was good  
6. No other option available  
7. Others (Specify)  
8. DK  
9. NA

F1e. (If Yes to F1c and R gave answer to F1d) Was there any other reason for you or your family decide to send your children/child to a government school?  
0. Teaching is good  
1. Teachers and staff available  
2. Close geographically  
3. Affordable  
4. Good facilities  
5. Previous experience with them was good  
6. No other option available  
7. Others (Specify)  
8. DK  
9. NA

F1f. (If Yes to F1b) Did you have to pay any bribe for admission, to keep your child in the school or to get special attention for your child/children?  
1. Yes  
2. No

F1g. (If Yes) How much bribe was paid?  
(Record exact amount in Rupees. If more than 1,00,000 Code 99,999. If did not visit, CODE 00,000)

F1h. (If Yes to F1b) What is your overall assessment of your experience of educating your child/children at a government school - would you say that you are satisfied or dissatisfied with it?  
(Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).

1. Fully satisfied  
2. Somewhat satisfied  
3. Somewhat dissatisfied  
4. Fully dissatisfied  
5. Can't Say/D.K.  
6. NA

F1i. (If 'Dissatisfied') Did you think about complaining about your dissatisfaction?  
1. Yes  
2. No  
3. NA

F1j. (If Yes) Did you complain to someone about your experience?  
1. I could successfully complain  
2. Tried to complain but did not know where  
3. Tried to complain, but could not  
4. NA

F1k. (If Yes to F1a) Of all the children over the age of 6 in your family, did any of the children go to a public/private school in the past one year?  
1. Yes  
2. No  
3. NA
F1. (If Yes) As your family has children in public/private schools, I will read out a few reasons for which people do not send their children to a government school. Please tell me about yourself, what was the main reason for you or your family not sending your child/children to a government school?

(READ OUT answer categories 0 to 7)

0. Teaching not good
1. Teachers and staff not available/absent
2. Other schools were closer
3. Private schools more affordable
4. Lack of good facilities
5. Previous experience with them was not good
6. Government school not available
7. Others (Specify) ______________ 9. NA

F1m. (If Yes in F1k, and R gave answer to F1l) Was there any other reason for you or your family not sending your children/child to a government school?

0. Teaching not good
1. Teachers and staff not available/absent
2. Other schools were closer
3. Private schools more affordable
4. Lack of good facilities
5. Previous experience with them was not good
6. Government school not available
7. Others (Specify) ______________ 9. NA

F2. (If Yes to F1k) Did you have to pay any bribe for admission, to keep your child in the school or to get good treatment?

2. Yes 1. No 9. NA

F2a. (If Yes to F2) How much bribe was paid? (Record exact amount in Rupees. If more than 1,00,000 Code 99,999. If did not visit, CODE 00,000) ______________

F3. How far is the local government school from your home?

1. 0 to 5 kms 2. 6 to 10 kms 3. 11 to 15 kms 4. More than 15 kms 8. Don’t know

F4. Irrespective of whether your child/children went to a government school or not, would you send your child/children to a government school?

2. Yes 1. No 8. Don’t know/Not sure

Court Questions

G1. In the past five years have you or your family been in any situation that involved the court system or where you could have sought help from courts?

1. No (Go to G2) 2. Yes 8. Don’t know

G1a. (If Yes) Did you go to a court to resolve the matter?

1. No (Go to G1i) 2. Yes 9. NA

G1b. (If 'Went to court') What was the work for which you went to the court? (READ OUT answer categories 1 to 5)

1. Civil matter 2. Criminal matter
3. I was a witness in a case 4. Routine verification
5. Accompanied a relative/friend 7. Others (Specify) ______________
8. Can’t say 9. NA

G1c. (If 'Went to court') Which court did you go to?

1. Local court (Specify local court name) 2. Consumer court 3. District court
4. High court 5. Supreme court 7. Others (Specify) ______________
8. Don’t know 9. NA

G1d. (If 'Went to court') Did you have to pay any bribe?

2. Yes 1. No

G1e. (If Yes to G1d) How much bribe was paid? (Record exact amount in Rupees. If more than 1,00,000 Code 99,999. If did not visit, CODE 00,000) ______________

G1f. (If 'Went to court') What is your overall assessment of your experience at the courts - would you say that you are satisfied or dissatisfied with it? (Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).

1. Fully satisfied 2. Somewhat satisfied

G1g. (If 'Dissatisfied') Did you think about complaining about your dissatisfaction?

2. Yes 1. No 9. NA
G1h. (If Yes) Did you complain to someone about your experience?
- 1. I could successfully complaint
- 2. Tried to complaint but did not know where
- 3. Tried to complaint, but could not
- 9. NA

G1i. (If 'Did not go to court') Now I am going to read out a few reasons for which people often do not go to courts. Please tell me about yourself, what was the main reason for you or your family decide not to go to a court? (READ OUT answer categories 1 to 6)
- 1. Problem resolved using community elders
- 2. Problem resolved without courts using lawyers
- 3. Court process too lengthy
- 4. Court process too expensive
- 5. Previous experience with courts not good
- 6. Courts are not fair to everyone
- 7. Others (Specify) ___________________
- 9. NA

G1j. (If 'Did not go to court' & R gave answer in G1i) Was there any other reason for you or your family not going to a court?
- 1. Problem resolved using community elders
- 2. Problem resolved without courts using lawyers
- 3. Court process too lengthy
- 4. Court process too expensive
- 5. Previous experience with courts not good
- 6. Courts are not fair to everyone
- 7. Others (Specify) ___________________
- 9. NA

G2. Whether you went to a court or not in the past five years, would you go to a court if you had to resolve some issue, such as land dispute?
- 2. Yes
- 1. No
- 8. Don't know/Not sure

G3. If someone close to you has a problem exactly like the one you had, would you suggest them to go to a court, ask them to go to the court only if all other means to solve the problem fail, or would you suggest that they should do anything but never go to a court?
- 1. Go to court
- 2. Go only if all other means fail
- 3. Never go to court
- 8. Don't know

Read out to Respondent: Now I am going to read out an instance that happened with XXXXXX's (For XXXXXX use any common male name of a majority religion in state. Use a common Upper Caste Surname) experience at the courts. I will ask you a few short questions based on his experience.

"XXXXXX's father was a rich man belonging to ___________ (Specify caste used in XXXXXX's surname) caste and he died one year ago. XXXXXX believes that he has not received his fair share of his father's wealth from his brother. He filed a court case. 6 months have passed since the court case was filed and XXXXXX finally has a trial date".

G4. Compared to the time normally taken by courts in giving a trial date, would you say that XXXXXX got a trial date much faster, faster, the time taken was normal, slower, much slower?
- 1. Much faster
- 2. Faster
- 3. Normal
- 4. Slower
- 5. Much slower
- 8. Can't say

"XXXXXX hired a local lawyer in his district to argue his case against his brother."

G5. How likely is XXXXXX's to win the case against his brother - very unlikely, unlikely, likely or very likely?
- 1. Very unlikely
- 2. Unlikely
- 3. Likely
- 4. Very likely
- 8. Can't say

"XXXXXX's brother, against whom he is fighting the case, is politically well connected."

G6. How likely is XXXXXX's to win the case against his brother, who is politically connected - would you say that XXXXXX is very unlikely, unlikely, likely or very likely to win the case?
- 1. Very unlikely
- 2. Unlikely
- 3. Likely
- 4. Very likely
- 8. Can't say
Health Questions

H1. How far is the local government hospital from your home?
   1. 0 to 5 kms  2. 6 to 10 kms  3. 11 to 15 kms  4. More than 15 kms  8. Don’t know

H2. How often have you or your family visited a government hospital in the past year?
   1. Never (Go to H2i)  2. 1 to 2 times  3. 3 to 4 times  4. More than 5 times  8. Don’t know

H2a. (If 'Visited') Was going to a government hospital the only option you or your family had, or did you choose to go to a government school?

H2b. (If 'Visited') Now I am going to read out a few reasons for which people often go to a government clinic instead of other medical care providers. Please tell me about yourself, what was the main reason for you or your family decide to go to a government clinic instead of other medical care providers? (READ OUT answer categories 0 to 7)
   0. Doctors and staff available  1. Quality of treatment was good
   2. Good facilities such as medicines, beds, equipment etc.  3. Close geographically
   4. Affordable  5. Attentive and caring staff
   6. Previous experience with them was good  7. Medical emergency
   8. Others (Specify) ________________  9. NA

H2c. (If 'Visited', and R gave answer to H2b) Was there any other reason for you or your family decide to go to a government clinic instead of other medical care providers?
   0. Doctors and staff available  1. Quality of treatment was good
   2. Good facilities such as medicines, beds, equipment etc.  3. Close geographically
   4. Affordable  5. Attentive and caring staff
   6. Previous experience with them was good  7. Medical emergency
   8. Others (Specify) ________________  9. NA

H2d. (If 'Visited') Was any bribe paid?  2. Yes  1. No  9. NA

H2e. (If Yes) How much bribe was paid? (Record exact amount in Rupees. If more than 1,000,000 Code 99,999. If did not visit, Code 00,000) ________________

H2f. (If 'Visited') What is your overall assessment of your experience at the government hospital/clinic - would you say that you are satisfied or dissatisfied with it? (Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).
   1. Fully satisfied  2. Somewhat satisfied

H2g. (If 'Dissatisfied') Did you think about complaining about your dissatisfaction?
   2. Yes  1. No  9. NA

H2h. (If Yes) Did you complain to someone about your experience?
   1. I could successfully complaint  2. Tried to complaint but did not know where
   3. Tried to complaint, but could not  9. NA

H2i. (If 'Did not visit') Now I am going to read out a few reasons for which people often do not go to a government clinic and prefer to go to other medical care providers. Please tell me about yourself, what was the main reason for you or your family decide not to go to a government clinic? (READ OUT answer categories 0 to 7)
   0. Doctors and staff not available/absent  1. Quality of treatment not good
   2. Lack of facilities such as medicines, beds, equipment etc.  3. Alternative medical care was closer
   4. Alternative medical care was cheaper/more affordable  5. Staff not attentive or caring
   6. Previous experiences not good  7. No medical need
   8. Others (Specify) ________________  9. NA
H2j. (If 'Did not Visit', and R gave answer to H2i) Was there any other reason for you or your family decided not to go to a government clinic?

0. Doctors and staff not available/absent
1. Quality of treatment not good
2. Lack of facilities such as medicines, beds, equipment etc.
3. Alternative medical care was closer
4. Alternative medical care was cheaper/more affordable
5. Staff not attentive or caring
6. Previous experiences not good
7. No medical need
8. Others (Specify) _____________________
9. NA

H3. Was any bribe paid when you visited a private hospital/clinic?

2. Yes 1. No 9. NA

H3a. (If Yes) How much bribe was paid? (Record exact amount in Rupees. If more than 1,00,000 Code 99,999. If did not visit, Code 00,000)

H4. Suppose you, or someone in your family had a serious ailment, would you go to a government hospital?

2. Yes 1. No 8. Don't know/Not sure

RTO Questions

J1. Have you or your family ever been involved in the registration of a vehicle or getting a driver’s license?

2. Yes 1. No (Go to J3)

J1a. (If Yes) How did you get your work done?

1. I did it by myself
2. Took help and paid for it
3. Took help but did not pay for it
4. Was helping someone else and I did it for free
5. Was helping someone else and I got paid for it
6. Others (Specify) _____________________
7. NA

J1b. What is your overall assessment of your experience at the RTO - would you say that you are satisfied or dissatisfied with it? (Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied). 1. Fully satisfied 2. Somewhat satisfied 3. Somewhat dissatisfied 4. Fully dissatisfied 8. Can't Say/DK 9. NA

J1c. (If 'Dissatisfied') Did you think about complaining about your dissatisfaction?

2. Yes 1. No 9. NA

J1d. (If Yes) Did you complain to someone about your experience?

1. I could successfully complain
2. Tried to complain but did not know where
3. Tried to complain, but could not
4. Tried to complain
5. NA

J2. Did you have to pay any bribe?

2. Yes 1. No

J2a. (If Yes to J2) How much bribe was paid? (Record exact amount in Rupees. If more than 1,00,000 Code 99,999. If did not visit, CODE 00,000)

J3. Compared to the time normally taken at the RTO, would you say that XXXXXX's work was done much faster, faster, the time taken was normal, slower, much slower?

1. Much faster
2. Faster
3. Normal
4. Slower
5. Much slower
6. Can't say

J4. How likely is XXXXXX's to get his ownership papers in 3 days - very unlikely, unlikely, likely or very likely?

1. Very unlikely
2. Unlikely
3. Likely
4. Very likely
5. Can't say
"After 3 days, XXXXXX got the registration papers of his motorcycle."

J5. Thinking of XXXXXX's experience, why do you think XXXXXX got his motorcycle's registration papers in 3 days - because the RTO staff was efficient, XXXXXX had political connections, he was rich, or because he paid a bribe?
1. RTO staff was efficient
2. Had political connections
3. Was rich
4. Paid a bribe
8. Don't know

Land Registration Questions

K1. Have you or your family ever been involved in the registration of land, house, flat, shop, office etc?
2. Yes
1. No (Go to K3)

K1a. (If Yes) How did you get your work done?
1. I did it by myself
2. Took help and paid for it
3. Took help but did not pay for it
4. Was helping someone else and I did it for free
5. Was helping someone else and I got paid for it
7. Others (Specify)________________
9. NA

K1b. (If Yes) What is your overall assessment of your experience at the land registration office - would you say that you are satisfied or dissatisfied with it? (Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).
1. Fully satisfied
2. Somewhat satisfied
3. Somewhat dissatisfied
4. Fully dissatisfied
8. Can't Say/D.K.
9. NA

K1c. (If 'Dissatisfied') Did you think about complaining about your dissatisfaction?
2. Yes
1. No
9. NA

K1d. (If Yes) Did you complain to someone about your experience?
1. I could successfully complain
2. Tried to complain but did not know where
3. Tried to complain, but could not
9. NA

K2. Was any bribe paid?
2. Yes
1. No

K2a. (If Yes to K2) How much bribe was paid? (Record exact amount in Rupees. If more than 1,00,000 Code 99,999. If did not visit, CODE 00,000) _______________

Read out to Respondent: Now I am going to read a real life experience of XXXXXXX's (For XXXXXXX use any common male name of a majority religion in state. Name should not be identifiable by caste) at the land registration office. I will ask you a few short questions based on his experience.

"XXXXXX just bought a new property. He goes to the land registration office to register it. He waits for 45 minutes before filing his paperwork and paying the fees for his land registration."

K3. Compared to the time normally taken at the land registration office, would you say that XXXXXXX's work was done much faster, faster, the time taken was normal, slower, much slower?
1. Much faster
2. Faster
3. Normal
4. Slower
5. Much slower
8. Can't say

"After paying the fees to register his small plot, XXXXXXX is told that there is a problem with his paperwork. X complains and asks to see the assistant collector/commissioner."

K4. How likely is it that the assistant commissioner will listen to XXXXXXX's complaint - very likely, like, unlikely or very unlikely?
1. Very Likely
2. Likely
3. Unlikely
4. Very unlikely
8. Can't say

"XXXXXX's complaint does not work. He returns a week later with a middleman to get his registration."
K5. How likely is it that XXXXXX will be successful this time - very likely, like, unlikely or very unlikely?


**Electricity Questions**

L1. Do you have access to electricity  2. Yes  1. No (Go to L2)

L1a. (If 'Yes') On an average day how many hours of electricity do you get in 24 hours? *(Record exact number of hours. If no electricity, code '00')* 9. NA

L1b. (If 'Yes to L1') How many times have you or someone in your family visited the electricity board in the past six months?

1. Never (Go to L1j)  2. 1 to 2 times  3. 3 to 4 times  4. More than 5 times  9. NA

L1c. (If 'Visited') Now I am going to read out a few reasons for which people often go to the electricity board. Please tell me about yourself, what was the main reason for you or your family member to go to the electricity board? *(READ OUT answer categories 1 to 6)*

7. Others *(Specify)*  9. NA

7. Others *(Specify)*  9. NA

L1e. (If 'Visited') Was any bribe paid?

2. Yes  1. No  9. NA

L1f. (If Yes in L1e) How much bribe was paid? *(Record exact amount in Rupees. If more than 1,00,000 Code 99,999. If did not visit, Code 00,000)*

L1g. (If 'Yes') What is your overall assessment of your experience at the electricity board- would you say that you are satisfied or dissatisfied with it? *(Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).*


L1h. (If 'Dissatisfied') Did you think about complaining about your dissatisfaction?

2. Yes  1. No  9. NA

L1i. (If 'Yes') Did you complain to someone about your experience?

1. I could successfully complaint  2. Tried to complaint but did not know where  3. Tried to complaint, but could not  9. NA

L1j. (If 'Never' in L1b) Now I am going to read out a few reasons for which people do not go to the electricity board. Please tell me about yourself, what was the main reason for you or your family decide not to go electricity board? *(READ OUT answer categories 0 to 3)*

0. Someone else pays my bills  1. Takes too long to get any service  2. I don't pay for electricity  3. No reason to visit  7. Others *(Specify)*  9. NA

L2. Who provides electricity in your area?


*Read out to Respondent:* Now I am going to read a real life experience of XXXXXX *(For XXXXXX use any common male name of a majority religion in state. Name should not be identifiable by caste)* at the electricity board. I will ask you a few short questions based on his experience.
"XXXXX has just built a new house. He is a rich businessman in a small town in your state. He goes to the electricity office for a new connection. He files his paperwork and pays the fees. Three months later his electricity is still not connected.

L3. Compared to the time normally taken at the electricity board, would you say that XXXXXX's case is taking much longer, or is it a normal experience?
   1. Much longer than usual   2. Normal amount of time   8. Can't say

"XXXXX returns to the office to inquire as to his application's status. After waiting for two hours, he asks to see someone he could complain to. He is told to return the next day. When he does, the executive engineer listens to XXXXXX's complaint and promises to do the work quickly."

L4. In your opinion, do you think that XXXXXX's complaint was attended to in a much better way than what is normal, in a better way than what is normal, in a normal way, worse way than normal or in a much worse way than normal?
   1. Much better than normal   2. Better than normal   3. Normal
   4. Worse than normal   5. Much worse than normal   8. Can't say

L5. How likely is it that XXXXXX's work will be done quickly - very likely, likely, unlikely or very unlikely?

"When XXXXXX returns the next day, the executive engineer asks XXXXXX to pay Rs 1000 to get the work done. XXXXXX agrees."

L6. In your opinion, was the engineer's behaviour very unusual, unusual or normal

L7. How likely do you think that XXXXXX's work will be done quickly - very likely, likely, unlikely or very unlikely?

Police Questions

M1. In the last five years have you or your family ever been in a situation where you needed to contact the police, the police contacted you, or you needed the police station for some routine paper work?
   1. Yes   2. No   8. Can't say

M1a. (If Yes) Did you interact with police?
   1. Yes   2. No   8. Can't say

M1b. (If 'Interacted') Why did you or your family interact with the police? (READ OUT answer categories 1 to 5)
   1. You were a victim in a civil/criminal case
   2. You were the accused in a civil/criminal case
   3. You were a witness in a civil/criminal case
   4. You were an informant in a civil/criminal case
   5. Paper work
   6. Accompanied a relative/friend to the police
   7. Others (Specify) ______________________
   8. Can't say   9. NA

M2. (If 'Interacted') Was any bribe paid?
   1. Yes   2. No   8. Can't say

M2a. (If Yes to M2) How much bribe was paid? (Record exact amount in Rupees. If more than 1,00,000 Code 99,999. If did not visit, CODE 00,000) ______________________

M3. (If 'Interacted') What is your overall assessment of your experience at the police - would you say that you are satisfied or dissatisfied with it? (Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).
   1. Fully satisfied
   2. Somewhat satisfied
   3. Somewhat dissatisfied
   4. Fully dissatisfied
   8. Can't Say/D.K.   9. NA

M3a. (If 'Dissatisfied') Did you think about complaining about your dissatisfaction?
   1. Yes   2. No   9. NA
M3b. (If Yes) Did you complain to someone about your experience?

1. I could successfully complaint
2. Tried to complaint but did not know where
3. Tried to complaint, but could not
9. NA

M4. (If 'Yes' to M1 and 'Did not interact') There are different reasons why people do not interact with the police, even when they or their family members have been in situations where they could have interacted with the police. I am going to read out a few such reasons. Please tell me about yourself, what was the main reason for not interacting with the police? (READ OUT answer categories 1 to 5)

1. Problem could be resolved by community elders
2. Lawyers suggested not to go to police
3. Didn't go to police, because it complicates the matter
4. Previous experience with police was bad
5. Police is not fair to everyone
7. Others (Specify) ____________
9. NA

M4a. (If 'Not Interacted' and R gave answer to M4) Was there any other reason?

1. Problem could be resolved by community elders
2. Lawyers suggested not to go to police
3. Didn't go to police, because it complicates the matter
4. Previous experience with police was bad
5. Police is not fair to everyone
7. Others (Specify) ____________
9. NA

M5. In the past five years, whether you interacted with the police or not, would you go to the police if the need arose?

2. Yes
1. No
8. Don't know/Not sure

M6. If someone close to you has a problem, would you refer them to a police?

2. Yes
1. No
8. Don't know/Not sure

M7. Now I will read out a few situations where people go to the police. Do you think that the police will treat both equally and fairly?

<table>
<thead>
<tr>
<th>a. A man and a women</th>
<th>Yes</th>
<th>No</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>1</td>
<td>8</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>b. An upper caste and a Dalit/SC</th>
<th>Yes</th>
<th>No</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>1</td>
<td>8</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>c. Someone for a majority religion and someone from a minority religion.</th>
<th>Yes</th>
<th>No</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>1</td>
<td>8</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>d. A rich person and a poor person</th>
<th>Yes</th>
<th>No</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>1</td>
<td>8</td>
<td></td>
</tr>
</tbody>
</table>

M8. Have you ever gone to a police station/thana?

2. Yes
1. No

Read out to Respondent: Now I am going to read a real life experience of XXXXXX and YYYYYY. (For both XXXXXX and YYYYYY use any common male name of a majority religion in state. Name should not be identifiable by caste) with the police. I will ask you a few short questions based on their experience.

"XXXXX and YYYYYY are friends and neighbors. They live in a nearby village/colony. One day, both of them came home and found that some valuables had been stolen from both their houses. Both of them had lost about the same amount of money and jewelry. XXXXX decided to go to the police to lodge a complaint. YYYYYY decided not to go to the police and instead, just decided to accept the loss. A friend of XXXXX and YYYYYY suggests that they should go to a local influential person instead for help."

M9. If you had been in the position of XXXXX or YYYYYY, what would you have done - gone to the police like XXXXXX, accepted your losses like YYYYYY or gone to a local influential person?

1. Gone to the police
2. Accepted losses
3. Gone to a local influential person
7. Other (Specify) ____________
8. Don't know

M10. Do you think that the police will listen sympathetically to XXXXXX?

2. Yes
1. No
8. DK

M11. Will the police take appropriate action based on XXXXXX's complain?

2. Yes
1. No
8. DK
**A12.** If XXXXXX or YYYYYY went to the police with the local influential person, do you think that the police will listen to them sympathetically?
2. Yes 1. No 8. DK

**A13.** If XXXXXX or YYYYYY went to the police with the local influential person, will the police take appropriate action based on XXXXXX's complain? 2. Yes 1. No 8. DK

**Set A Questions only**

**A16.** Have you heard about the recent terrorist attacks in Mumbai? 2. Yes 1. No

**A16a. (If Yes)** People have different opinions about the steps taken by the central government after the Mumbai attacks. Some people say that government did not do enough, while some say that it took the right steps. Others say that the government took unwise steps in haste. What is your opinion?
1. Did not do enough 2. Took the right steps 3. Took unwise steps in haste 8. No opinion 9. NA

**A17.** Now I will read out two statements on various issues related to terrorism. Please tell me whether you agree with statement one (1) or statement two (2)?

<table>
<thead>
<tr>
<th></th>
<th>(1) Many countries have faced similar attacks and this can happen anywhere.</th>
<th>(2) Such an attack could take place only because internal security in our country is very weak.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Agree with one (1) 2. Agree with two (2) 8. No Opinion</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>(1) The media sensationalised and unnecessarily overplayed the Mumbai attacks.</th>
<th>(2) The media was only doing its job by extensively covering whatever happened.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Agree with one (1) 2. Agree with two (2) 8. No Opinion</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>(1) The Mumbai attack were planned and directed by Pakistani government.</th>
<th>(2) Attackers were Pakistani, but Pakistani government had no control over them.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Agree with one (1) 2. Agree with two (2) 8. No Opinion</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>(1) Like Indians, Pakistanis are also victims of terrorism and both countries should fight it together.</th>
<th>(2) The whole of Pakistan is responsible for terrorist attacks and they must be taught a lesson.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Agree with one (1) 2. Agree with two (2) 8. No Opinion</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>(1) Those accused of terrorist activities should not be given the benifit of Human Rights because they misuse it to escape punishment.</th>
<th>(2) Those accused of terrorist activities should be given the same Rights as anyone accused, otherwise police can frame innocent people.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Agree with one (1) 2. Agree with two (2) 8. No Opinion</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>(1) Terror had not religion, a terrorist can be from any religion.</th>
<th>(2) These days terrorism is somehow related only one religion.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Agree with one (1) 2. Agree with two (2) 8. No Opinion</td>
<td></td>
</tr>
</tbody>
</table>

**A18.** In the context of the Mumbai attacks, people have different options on how the government of India should act vis-a-vis government of Pakistan. I am going to read some such opinions. Please tell me which opinion do you agree with? *(READ OUT answer categories 1 to 3)*
1. Negotiate and pursuade the Pakistani governemnt, even if takes patience.
2. Put international pressure on the Pakistani government, even if it takes time.
3. Take direct military action against Pakistan, even if means the risk of a war.
4. No opinion
Set B Questions only

B12. On the whole would you say that politicians in the country are corrupt or they are not corrupt?
(If 'corrupt', probe further whether 'very' or 'somewhat' corrupt, and if 'not corrupt', probe further if 'not corrupt' or 'not at all corrupt').


B13. And what about your local Sarpanch/Councillor, would you say that she/he is corrupt or she/he is not corrupt? (If 'corrupt', probe further whether 'very' or 'somewhat' corrupt, and if 'not corrupt', probe further if 'not corrupt' or 'not at all corrupt').


B14. Some people say that by and large politicians don't care for the interests of ordinary people, while others say that in democracy politicians do care for the interests of ordinary people. What is your opinion?

1. Don't care  2. Care  8. No opinion

B14a. (If 'Don't care') What about your Sarpanch/Councillor, does she/he care about the interests of ordinary people or not?

1. Don't care  2. Care  8. No opinion  9. NA

B15. Now I will read out 2 statements about different kinds of political leaders. Please tell me, if you had a choice between them, whom would you vote for - the first kind (statement 1) or the second kind (statement two 2) of political leader?

<table>
<thead>
<tr>
<th>a.</th>
<th>(1) Someone who is accessible but corrupt.</th>
<th>(2) Someone who is very honest but not accessible.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Agree with one (1)</td>
<td>2. Agree with two (2)</td>
<td>8. No Opinion</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>b.</th>
<th>(1) Someone is involved in criminal cases, but can be relied to get work done.</th>
<th>(2) Someone who is known to be a gentleman, but can not always get work done.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Agree with one (1)</td>
<td>2. Agree with two (2)</td>
<td>8. No Opinion</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>c.</th>
<th>(1) A strong leader, who does not listen to anyone else.</th>
<th>(2) Someone who consults everyone, but is not a strong leader.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Agree with one (1)</td>
<td>2. Agree with two (2)</td>
<td>8. No Opinion</td>
</tr>
</tbody>
</table>

B16. Thinking of whether you voted or not ever since you became eligible for voting, how would you describe yourself – have you voted in every election, voted in most elections, voted in some elections or hardly ever voted?

1. Voted in every election  2. Voted in most elections  3. Voted in some elections
4. Hardly ever voted  8. No Opinion  9. NA (Not eligible or eligible only once)

B17. When we ask people about why they don't take part in politics we hear different things. I am going to read out some such things, please tell me what applies to you the most? (READ OUT answer categories 1 to 4)

1. I have no interest in politics
2. I dislike politics and politicians
3. I would like to, but I don't have don't have the resources
4. I would like to, but people like me dont have have a chance to succeed 8. Can't say

B18. If you had an opportunity and the resources, would you wish to actively involved in politics?

2. Yes  1. No  8. Can't say/Not sure

B19. And would you like your child to be a political leader?  2. Yes  1. No  8. Can't say/Not sure
Set C Questions only

C23. Do you feel close to any political party?  
2. Yes  
1. No

C24. What is democracy, is understood differently by different people. According to you what is democracy? (Record exact answer and do not code)
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

C25. Now I am going to read out a few statements. For each of them you tell me, whether you agree or disagree? (Probe further if 'strongly', or 'somewhat' agree or disagree)

<table>
<thead>
<tr>
<th>Agree</th>
<th>Disagree</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly</td>
<td>Somewhat</td>
<td>Somewhat</td>
</tr>
</tbody>
</table>

a. Politicians don't care about people like me. 1 2 3 4 8
b. The country should be run by experts who are not answerable to political leaders. 1 2 3 4 8
c. Politics is too complicated for people like me. 1 2 3 4 8
d. We should have a strong leader who does not have to bother about elections. 1 2 3 4 8
e. The country should be governed by the Army instead of politicians. 1 2 3 4 8

C26. Do you think your vote has effect on how things are run in this country or you think your vote makes no difference?
1. Has no effect  
2. Has effect  
8. No opinion.

C27. Suppose there were no parties or assemblies and elections were not held - do you think that the government in this country can be run better?  
1. No  
2. Yes  
8. DK

C28. Now I am going to read out a few situations. Please tell me for each one of them, whether in your opinion they are democratic, undemocratic or would you say they are neither democratic nor undemocratic?

<table>
<thead>
<tr>
<th>Democratic</th>
<th>Undemocratic</th>
<th>Neither</th>
<th>No Opinion</th>
</tr>
</thead>
</table>

a. Farmers in an area do not want to give up their land, but the government decides to acquire it. 1 2 3 4 8
b. An MLA dies and the party nominates his son to contest in his place. 1 2 3 4 8
c. Some people are very rich, but most people are very poor. 1 2 3 4 8
d. People of majority community harm minorities, but the government takes no action. 1 2 3 4 8
e. A boy and girl from different communities want to marry, but the Panchayat does not allow them. 1 2 3 4 8

C29. Which one of the following three statements do you agree with most?
1. Democracy is preferable to any other kind of government.  
2. In certain situations, a dictatorial government can be preferable to a democratic one.  
3. It doesn’t matter to people like me whether we have democratic or non-democratic government.  
8. No Opinion
Set D Questions only

D18. What is your assessment of Manmohan Singh as the Prime Minister in last five years - would you say that you are satisfied or dissatisfied with it? (Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).

D19. As compared to few years ago, how is the economic condition of your household today - would you say it has become much better, better, remained same, become worse or much worse?

D20. What do you think will be the economic condition of your household in the coming few years - would you say it will become much better, better, remained same, become worse or much worse?

D21. How satisfied are you with the economic condition of your household today? Are you satisfied or dissatisfied with it? (Probe further whether 'fully' or 'somewhat' satisfied or dissatisfied).

D22. Now I am going to read out the names of few leaders. For each of them you tell me, whether they are corrupt or honest? (Probe further if 'very' or 'somewhat' corrupt or honest)

<table>
<thead>
<tr>
<th>Leader</th>
<th>Very corrupt</th>
<th>Somewhat corrupt</th>
<th>Somewhat honest</th>
<th>Very honest</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Manmohan Singh.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>b. LK Advani.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>c. Sonia Gandhi.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>d. Mayawati.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
</tbody>
</table>

D23. Also tell me for each of the leaders, whether they are strong or weak? (Probe further if 'very' or 'somewhat' strong or weak)

<table>
<thead>
<tr>
<th>Leader</th>
<th>Very strong</th>
<th>Somewhat strong</th>
<th>Somewhat weak</th>
<th>Very weak</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Manmohan Singh.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>b. LK Advani.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>c. Sonia Gandhi.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>d. Mayawati.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
</tr>
</tbody>
</table>

D24. Also tell me for each of these leaders, how trustworthy are they - Very trustworthy, Somewhat trustworthy, Not trust worthy and Not at all trustworthy?

<table>
<thead>
<tr>
<th>Leader</th>
<th>Very trustworthy</th>
<th>Somewhat trustworthy</th>
<th>Not trustworthy</th>
<th>Not at all trustworthy</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Manmohan Singh.</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>b. LK Advani.</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>c. Sonia Gandhi.</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>8</td>
</tr>
<tr>
<td>d. Mayawati.</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>1</td>
<td>8</td>
</tr>
</tbody>
</table>

D25. If we compare Mayawati, Sonia Gandhi, LK Advani and Prakash Karat, who in your opinion is best for leading the country?

D26. People have different opinion about Rahul Gandhi. Some people say that he is suitable and ready to lead the country, while some say that though he is suitable, he is still not ready to lead the country. Others say that he is not suitable to lead the country. What is your opinion about Rahul Gandhi?
D27. I will read out few statements about your income. Please tell me, which of the following statement is closest to your situation? *(Please read out options 1 to 4)*

1. Our income covers the needs well, we can save
2. Our income covers the needs all right, without much difficulty
3. Our income does not cover the needs, there are difficulties
4. Our income does not cover our needs, there are great difficulties
8. No Opinion

D28. Looking at your and your family's household expenditure, would you say that you can buy more things now that you did six months ago, or you can buy less, or can you buy about the same as you did six months ago?

1. More difficult
2. More easy
3. Same
8. No Opinion

D29. Now I am going to read out a few things. Please tell me in the last six months have you, or someone close to you lost...

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Lost livelihood.</td>
<td>1</td>
<td>2</td>
<td>8</td>
</tr>
<tr>
<td>b. Lost money in the share market.</td>
<td>1</td>
<td>2</td>
<td>8</td>
</tr>
<tr>
<td>c. Got their loans waved off.</td>
<td>1</td>
<td>2</td>
<td>8</td>
</tr>
<tr>
<td>d. Got a job card.</td>
<td>1</td>
<td>2</td>
<td>8</td>
</tr>
</tbody>
</table>

**Set E Questions only**

E24. Now I will talk about the changes that have taken place in the country during the last five years, after the Congress led UPA government came to power. You tell me, in the last three years have the conditions regarding these issues improved or deteriorated?

<table>
<thead>
<tr>
<th></th>
<th>Improved</th>
<th>Remained same</th>
<th>Deteriorated</th>
<th>D.K.</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Development of the country...</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>b. India's image around the world...</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>c. Employment opportunities...</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>d. Condition of farmers...</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
</tr>
</tbody>
</table>

E25. And also tell me if in the last five years, after the Congress led UPA government came to power, these things have increased or decreased?

<table>
<thead>
<tr>
<th></th>
<th>Increased</th>
<th>Remained same</th>
<th>Decreased</th>
<th>D.K.</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Corruption...</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>b. Terrorist activities...</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>c. Inflation...</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>8</td>
</tr>
</tbody>
</table>

E26. People have different opinions about the UPA Government. Some people believe that the economic policies of this Government have brought prosperity to the whole country, whereas some believe that only the rich have benefited and others believe that no one has benefited. What is your opinion - the whole country has become prosperous, only the rich have benefited or no one has benefited?

1. Prosperity has come
2. Only rich have benefited
3. No one has benefited
8. No opinion
E27. Now I am going to read out the names of few government policies/schemes. Please tell me have heard about them? *(If Yes)* For each of these policies please tell me, whose policy is it - central government or the state government?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th><em>(If Yes)</em></th>
<th>Central Govt.</th>
<th>State Govt.</th>
<th>No opinion</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. National Rural Employment Guarantee Act (NREGA)</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>3</td>
<td>2</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>b. Right to Information (RTI)</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>3</td>
<td>2</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>c. Farmers’ loan waiver</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>3</td>
<td>2</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>d. Forest Rights Act</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>3</td>
<td>2</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>e. Right to Education Bill</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>3</td>
<td>2</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>f. National Security Act</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>3</td>
<td>2</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>g. Unrecognized Sector workers Bill</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>3</td>
<td>2</td>
<td>8</td>
<td>9</td>
</tr>
</tbody>
</table>

E28. Now I am going to read out a few things done by the Congress led UPA government at the centre. Please tell me have heard about them? *(If Yes)* Do you approve or disapprove of them? *(Probe further if R ‘fully’ or ‘somewhat’ approves or disapproves)*

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th><em>(If Yes)</em></th>
<th>Fully</th>
<th>Somewhat</th>
<th>Disapprove</th>
<th>Somewhat</th>
<th>Fully</th>
<th>opinion</th>
<th>NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Setting up of Special Economic Zones (SEZ)</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
<td>9</td>
<td></td>
</tr>
<tr>
<td>b. Signing Indo-US Nuclear Deal</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
<td>9</td>
<td></td>
</tr>
<tr>
<td>c. Getting Sachchar Committee Report</td>
<td>1</td>
<td>0</td>
<td><em>(If Yes)</em></td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>8</td>
<td>9</td>
<td></td>
</tr>
</tbody>
</table>
## BACKGOUND DATA

**Z1.** In an ordinary week, how regularly do you read the newspaper - daily, 5-6 times a week, 3-4 times a week, once or twice or never?

1. Daily  
2. 5-6 times in a week  
3. 3-4 times in a week  
4. 1-2 days  
5. Never  
6. Cant say

**Z2.** In an ordinary week, how regularly do you listen to news on radio - more than once a day, once a day, 5-6 times a week, 3-4 times a week, once or twice or never?

1. Daily  
2. 5-6 times in a week  
3. 3-4 times in a week  
4. 1-2 days  
5. Never  
6. Cant say

**Z3.** And what about watching news on TV. In an ordinary week how regularly do you watch news on TV - more than once a day, once a day, 5-6 times a week, 3-4 times a week, once or twice or never?

1. Daily  
2. 5-6 times in a week  
3. 3-4 times in a week  
4. 1-2 days  
5. Never  
6. Cant say

**Z4.** Now let us talk about this village/town you live in. How long have you lived here? *(If not all life, probe for number of years lived here)*

1. Less than 5 years  
2. 5 to 10 years  
3. More than 10 years  
4. Entire life

**Z4a.** *(If not all life)* Where did your ancestors (grand parents) live? *(Code State only)*

Name of State: ____________________ Name of District: ____________________

**Z5.** What is your age? *(In completed years)*

______________________

**Z6.** Gender:  
1. Male  
2. Female

**Z7.** What is your marital status?

1. Married  
2. Unmarried  
3. Living with someone, but unmarried  
4. Divorced/Separated  
5. Widowed

**Z8.** Till what level have you studied *(Record exactly and consult code book)*

**Z8a.** *(If Married)* Till what level has your husband/wife studied? *(Record exactly and consult code book)*

**Z8b.** Till what level have your father and your mother studied?

Father: ____________________  
Mother: ____________________

**Z9.** What is your main occupation? *(Record exactly and consult code book & if retired, try to ascertain his/her previous occupation)*

**Z9a.** *(If Housewife)* Do you help your family financially in any other way apart from fulfilling the domestic chores?

1. Yes  
2. No  
3. NA

**Z9b.** *(If Married)* What is your husband/wife’s occupation? *(Record exactly and consult code book & if retired, Stry to ascertain his/her previous occupation)*

**Z9e.** What is has been the main occupation of the respondent’s father? *(Record exactly and consult code book & if retired, try to ascertain his/her previous occupation)*

**Z9f.** What is has been the main occupation of the respondent’s mother? *(Record exactly and consult code book & if retired, try to ascertain his/her previous occupation)*

**Z10.** What is your Caste/Jati-biradari/Tribe name? *(Probe further, if Respondent mentions ambiguous surname)* *(Consult state code book, or master list)*

And your sub caste? *(Not to be coded)*

**Z10a.** And what is your caste group? *(Double check and consult SC/ST/OBC list for the state)*

1. Scheduled Caste (SC)  
2. Scheduled Tribe (ST)  
3. Other Backward Caste (OBC)  
4. Other

**Z11.** Which religion do you follow?

1. Hindu  
2. Muslim  
3. Christian  
4. Sikh  
5. Buddhist  
6. Jain  
7. Parse  
8. Other *(Specify)*

**Z12.** Generally, which language is spoken in your house? *(Record exactly & consult code book for coding)*

**Z12a.** How well can you understand and speak English? *(Ask only when in doubt)*

1. Very well *(Capable to read & write letter)*  
2. Little *(Can speak, but not read & write letter)*  
3. Not at all
Do you have a Voter identity card?
1. Yes I have
2. Photographed, but did not get it
3. Have, but it has mistakes
4. Do not have
5. Had, but lost it
7. Any other (Specify)__________

Area/Locality: 1. Village 2. Town (Below 1 lakh)
3. City (Above 1 lakh) 4. Metropolitan City (Above 10 lakh) (If in doubt consult the electoral roll or census. If not stated on either then it is classed as a village)

Type of house where R lives (own or rented).
01. House/Flat/Bungalow with 4 or more bedrooms
02. House/flat/bungalow with 3 bedrooms
03. House/Flat with 2 Bedrooms (With kitchen and bathroom)
04. House/Flat with 2 Pucca rooms (With kitchen)
05. House/Flat with 2 Pucca rooms (Without kitchen)
06. House/flat with one pucca bedroom (with separate kitchen)
07. House with 1 Pucca room (Without kitchen)
08. Semi-pucca/kuchha-pucca house (Either wall or roof is made of pucca material & of other kutcha material)
09. Mainly Kutcha house (Both wall and roof are made of kutcha materials such as clay/ bamboo/ wood/ leaves)
10. Slum/Jhuggi Jhopri/fully Kutcha

Total agricultural land owned by household: _________________________ (in local units)
Total agricultural land under cultivation: _________________________ (in local units)
Total irrigated land: _________________________ (in local units)

Total number of family members living in the household? (Adults_____Children____) (Code total number. If more than 9, code 9)

Do you or your family member have the following:    Yes    No
a. Electricity connection 1 0
b. LPG 1 0
c. A Chair 1 0
d. Radio/Transistor 1 0
e. Telephone (Any) 1 0
f. Electric fan/cooler 1 0
g. Colour or B/W Television 1 0
h. Scooter/Motorcycle/Moped 1 0
i. Car/Jeep/Van (Record exact number) 0
j. Tractor 1 0
k. Pumping set 1 0
l. Fridge 1 0
m. Personal Computer 1 0
n. Washing machine 1 0
o. Pressure cooker 1 0

(If Rural) Livestock: Exact number Total value (in Rupees)

a. Goat
b. Sheep
(c. Cow/Oxen
(d. Buffalo
(e. Camel

Total monthly household income? (In Rupees) _________________________